

FIXED TELEPHONY IN MOROCCO

Quarterly Observatory*December 2010

• This document is published as an indication. Dispositions appearing in it are to be considered for information purposes.

SUMMARY

FIXED TELEPHONY MARKET

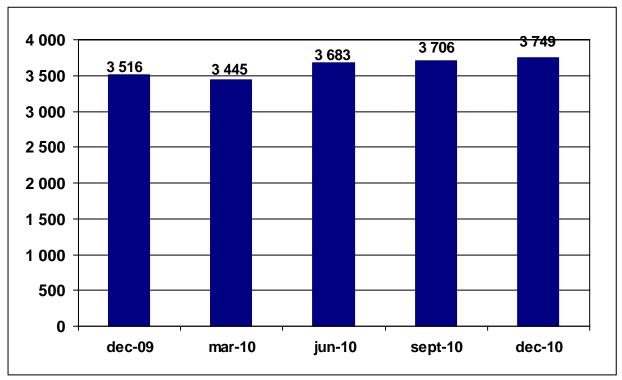
- GLOBAL MARKET
- PENETRATION RATE
- RESIDENTIALS SEGMENT
- PROFESSIONALS SEGMENT

Global fixed telephony market

Fixed lines number

| Fixed lines | Dec-09 | Mar-10 | Jun-10 | Sept-10 | Dec-10 |
|-------------------------------|-----------|-----------|-----------|-----------|-----------|
| Market size ¹ | 3 516 281 | 3 444 658 | 3 682 748 | 3 705 571 | 3 749 364 |
| Of which restricted mobility | 2 265 023 | 2 193 863 | 2 425 608 | 2 456 121 | 2 493 336 |
| quarterly growth ² | 122 289 | - 71 623 | 238 090 | 22 823 | 43 793 |
| Growth (%) ³ | 3.60% | - 2.04% | 6.91% | 0.62% | 1.18% |
| Penetration rate ⁴ | 11.28% | 10.93% | 11.69% | 11.76% | 11.90% |

Quarterly Evolution of Fixed telephony market size (in thousands)



¹ This figure includes residential and professional subscribers and payphones using fixed telephony network.

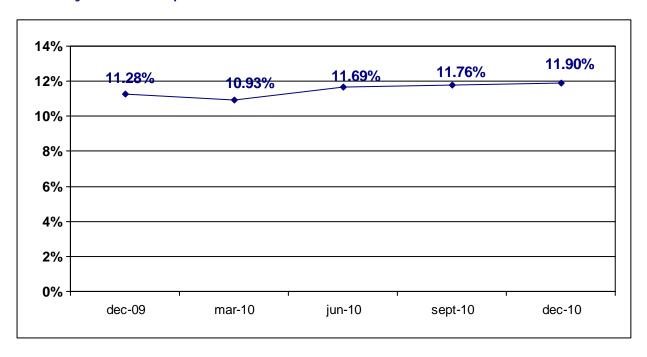
² The growth at the quarter N equals to the difference between the market size of N and N-1.

³ % of growth at the quarter N equals to the difference between the market size of N and N-1 divided by the

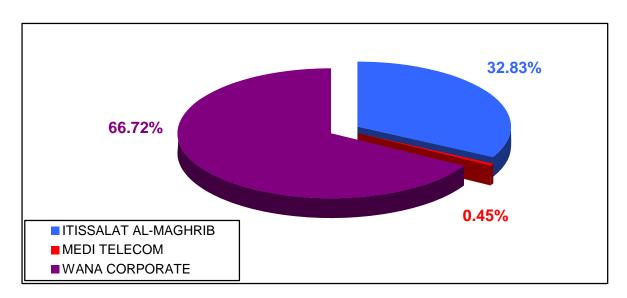
market size of N-1.

The accounting of the penetration rate for fixed telephony by the ANRT Market Observatory is based on the population projections published by the Statistics Department/HCP based on the General census of population 2004. Starting from March of the year N, the reference population for accounting this rate results from Statistics Department/HCP projections of the year N-1.

Quarterly Evolution of penetration rate



Market shares at December 31st 2010

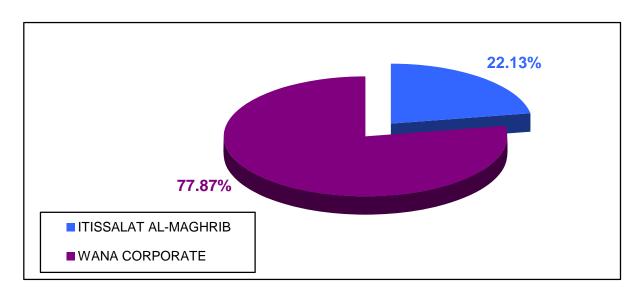


RESIDENTIALS SEGMENT

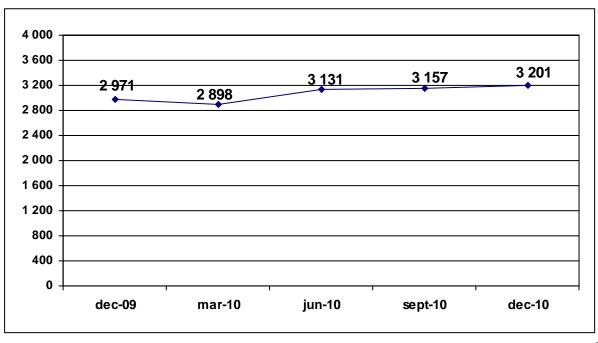
Number of residential subscribers:

| Residential subscribers | Dec-09 | Mar-10 | Jun-10 | Sept-10 | Dec-10 |
|-------------------------|-----------|-----------|-----------|-----------|-----------|
| Market size | 2 970 779 | 2 897 894 | 3 130 860 | 3 157 271 | 3 200 750 |
| quarterly growth | 126 990 | - 72 885 | 232 966 | 26 411 | 43 479 |
| Growth (%) | 4.47% | - 2.45% | 8.04% | 0.84% | 1.38% |

Market share at December 31st 2010



Quarterly Evolution of residential market size (in thousands)

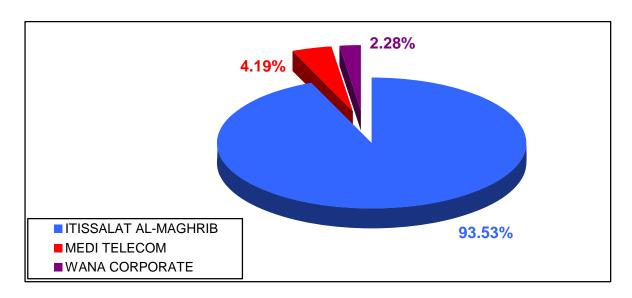


PROFESSIONALS SEGMENT

Number of Professional subscribers

| Professional subscribers | Dec-09 | Mar-10 | Jun-10 | Sept-10 | Dec-10 |
|--------------------------|---------|---------|---------|---------|---------|
| Market size | 387 084 | 391 403 | 397 891 | 398 624 | 403 028 |
| quarterly growth | 452 | 4 319 | 6 488 | 733 | 4 404 |
| Growth (%) | 0.12% | 1.12% | 1.66% | 0.18% | 1,10% |

Market share at December 31st 2010



Quarterly Evolution of Professional market size (in thousands)

