

The agency has published a report on the quality indicators of the three operators of the GSM network mobile service, measured during the fourth quarter of 2011.

These indicators provide information on the accessibility, continuity, availability, and reliability of telecommunications service. They were carried out on a sample of twelve towns as well as a section of highways in addition to six sections of national roads.

The most significant indicator dealt with in this publication is the average success rate (TMR), equal to the average success rates (TR) recorded by each of the three operators. In the cities, the overall average success rate is 96.78%. It is 95.68% for highways and 96.03% for national roads.

The results of these data sets are analysed and sent to operators to request an explanation on the parameters of their quality of service in case of deterioration in the corrective actions necessary to improve shortcomings.

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