

Numérotation

The National Telecommunications Regulatory Agency (ANRT) provides users this informative guide on the numbering in the form of questions / answers to clarify dialling patterns and the different types of phone numbers.

[The national numbering plan](#)

The national numbering plan is a resource consisting of the consolidated structure of numbers identifying the fixed and mobile endpoints of networks and telephone services to route calls and access internal network resources.

The current national telephone numbering scheme of the Kingdom of Morocco is a closed plan to ten digits in the format: CC + N(S) N with:

- The country code (CC - Country Code) = 212

The (significant) national number (N(S) N) consists of nine (9) digits: ZABPQMCDU.

[Numbering plan for fixed lines](#)

The structure of fixed geographic numbers is the following: 0ZABPQMCDU where Z = 5.

[Numbering plan for mobile lines](#)

The structure of the mobile numbers is the following: 0ABPQMCDU. To date, A takes the values 1, 4, 5, 6 and 7.

[What is a fixed non-geographic number?](#)

A fixed non-geographic number, also called special services number is a 10 digit number of the following form: 0ZABPQMCDU where Z = 8.

These are special rate numbers for the provision of value added services. It is possible to distinguish between:

- "free call" numbers where the communication cost is paid by the called party (the recipient of the call). They are free to the caller from the fixed telephone network, and subject to surcharge if the caller is calling from a mobile or limited mobility line, the amount of which depends on the service provider selected. ;
- "Split charging" numbers where both the caller and called (the service provider) support the tax charged for the call by the operator;

"Shared revenue" numbers where the service provider and the operator share the income from the call made by the caller.

[What is a premium-rate service?](#)

Premium-rate services provide access to a platform containing value-added services or specific content, other than basic telephone services. They are subject to special pricing and arise, either in the form of voice service, or as SMS messaging service.

By dialling a premium-rate number, the customer accesses the operator's platform through the

network of the service provider who previously concluded a contract with the operator.

Premium-rate service numbers are either in the form of long 10-digit numbers beginning with 08, in the form of short numbers (currently between 3 and 5 digits).

[What are the special numbers?](#)

Special numbers are short numbers, shorter than 10 digits (currently 3 to 5 digits), and provide access to voice and SMS services that can be free or paid (premium-rate services), for example, gaming services, ring tones download, weather updates, government information, social actions, operator services, customer services, etc.

We make the distinction between special numbers, multi-operator short numbers assigned to operators by the ANRT for public services or of general interest, such as emergency numbers 177 (for the Royal Canadian Mounted Police), 19 (for the Police) and 15 (for Fire services). These services can be reached from both mobile and fixed devices.

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